



**Dear Illinoisans:**

On March 20, Governor Pritzker, in response to the COVID-19 pandemic, issued a “Stay at Home” order for the entire state of Illinois except for essential services. He made it very clear that home care is an essential service that helps seniors remain healthy and safe at home. Since before the Governor’s declaration, the ASI team mobilized to increase Personal Protection Equipment (PPE) for our home care aides; secured donations for face masks and face shields; and implemented telehealth and remote patient monitoring in our home health subsidiary, NE Healthcare. Throughout this difficult time, we have followed federal and state COVID-19 guidelines to protect our staff and clients.

I want to thank our home care aides who are literally on the front lines. You are making a difference in the lives of our clients by helping them to stay in their homes, the safest place for them to be. You are our champions. I want to thank our clients for your patience and trust, please rest assured that we are here to help you and your family get through this uncertain time. My thanks to our administrative staff for its dedication and quick response to this crisis. While we are following social distancing with some administrative staff working from home, we are connected and committed to your wellbeing.

For those who are seeking employment right now, we are stepping up our hiring of family caregivers and preferred caregivers and are speeding up this process.

Call **1-800-HOMECARE** to apply or go online at [www.asiservices.org](http://www.asiservices.org).

ASI is here for you.

A handwritten signature in blue ink that reads "Marta Cerda".

**Marta Cerda, J.D.**

Chief Executive Officer

ASI & NE Healthcare Services